

VTProtect



VERINT

PUBLIC SAFETY ANSWERING POINTS (PSAPS)

Public safety answering points (PSAPs) and emergency dispatch facilities must deliver services effectively while adhering to regulations, standards and communications channels while minimizing costs all in a landscape of evolving technology. Verint solutions can help PSAPs and emergency communications facilities manage their resources more effectively while increasing situational awareness, reducing liability, and adapting to many NG9-1-1 challenges.

Our solutions include:

- ✓ Verint Media Recorder for robust, multimedia recording and quality assurance.
- ✓ Verint Speech Analytics Essentials for Media Recorder for obtaining insight quickly from recorded calls and spotting trends before they escalate into widespread issues.
- ✓ Verint Workforce Optimization for capturing interactions across multiple communications channels and facilitating quality assurance, investigations, staff scheduling and training, surveys, and more.



V-Pledge: You can count on Venture Technologies to listen to your unique needs and design solutions that align with your business objectives. We pledge only to make commitments we can keep and to deliver IT solutions on-time and within budget through our highly skilled, resourceful staff. At Venture, common sense, reason, and fairness frame our relationship with everyone we serve.