

## MIS

Management Information Systems

The reporting trends of the NG9-1-1 environment require MIS solutions that will meet the needs of the modern PSAP while providing cost effective implementations for today's environment.



### VESTA Analytics



Managing call center data is a necessary but sometimes overwhelming task, especially when call volumes are at their highest and resources are limited. The VESTA™ Analytics solution is a comprehensive and cost-effective Management Information System (MIS) solution that offers advanced analytics for next generation call centers.

### Power ECaTS

Power ECaTS is a purpose built i3-ready reporting service that is exclusive to Intrado customers, and enables detailed reporting on all aspects of PSAP operations. Provided in a software-as-a-service model, Power ECaTS contains a comprehensive collection of standard reports and capabilities augmented by a robust ad hoc reporting interface and a suite of optional custom reports and modules.



**V-Pledge:** You can count on Venture Technologies to listen to your unique needs and design solutions that align with your business objectives. We pledge only to make commitments we can keep and to deliver IT solutions on-time and within budget through our highly skilled, resourceful staff. At Venture, common sense, reason, and fairness frame our relationship with everyone we serve.